

## Ashville Medical Practice Patient Reference Group Agenda

16<sup>th</sup> January 2014

Location: Ashville Medical Practice Conference Room

Attendees: Melanie Jones (Practice Manager)  
Ruth Nowodny (Administrator)  
Patient Reference Group Members

### **Agenda Items**

- 1. Actions Update**
- 2. Practice News**
- 3. Patient Satisfaction Survey Results**
- 4. DNA- Appointment Data**
- 5. AOB/ Positive feedback**