

Ashville Medical Practice Patient Reference Group Agenda

17th July 2014

Location: Ashville Medical Practice Conference Room

Attendees: Melanie Jones (Practice Manager)
Ruth Nowodny (Administrator)
Patient Reference Group Members

Agenda Items

1. **Actions Update.**
2. **Practice News**
3. **Appointments- update on new appointment system**
4. **Priorities agreed and ideas to progress**
 - Appointments
 - Patient Reference Group- increase the number of members to enable more diverse representation of the practice population
 - Obtaining feedback/Communication- Encouraging feedback in the form of suggestions and comments
5. **Patient Council**
6. **AOB**