

Ashville Medical Practice Patient Reference Group Agenda

23rd April 2015

Location: Ashville Medical Practice Conference Room

Attendees: Melanie Jones (Practice Manager)
Ruth Nowodny (Administrator)
Patient Reference Group Members

Agenda Items

1. **Actions Update**
2. **Welcome new members**
3. **Practice News**
4. **Complaints, Compliments and Suggestions**
5. **Notice Boards- requested by patient group member**
6. **Patient Council**
7. **AOB**