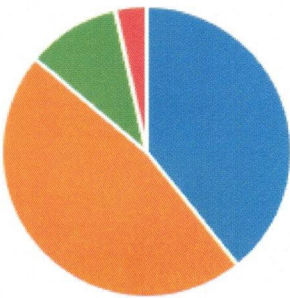


Patient Survey 2025

459 Responses 02:06 Average time to complete Closed Status

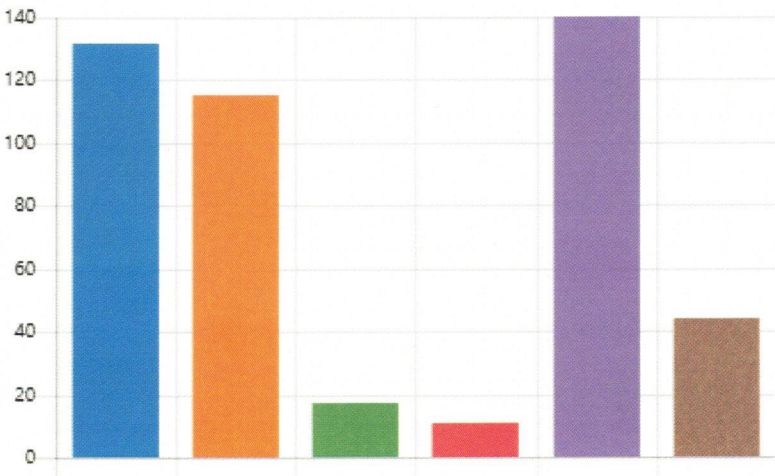
1. Generally, how easy is it to get through to this GP practice on the telephone?

Very easy	180
Fairly easy	215
Not very easy	48
Not at all easy	16



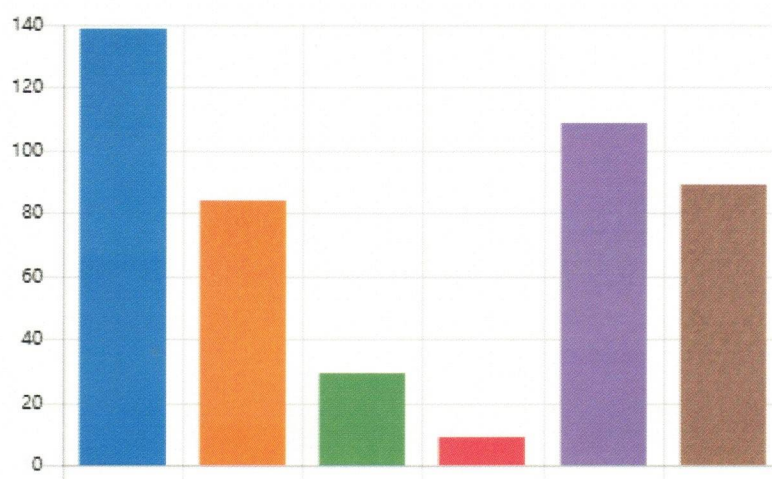
2. How easy is it to use this GP practices website to look for information or access services

Very easy	132
Fairly easy	115
Not very easy	17
Not at all easy	11
I haven't used the website but...	140
I'm not aware of it	44



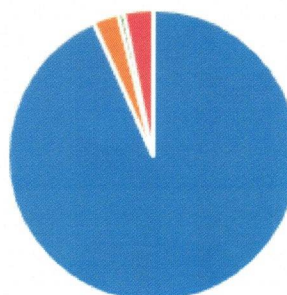
3. Overall, how would you describe your experience of the online triage service available on our website?

Very good	139
Good	84
Neither good nor poor	29
Very poor	9
I haven't used the triage servic...	109
I'm not aware of the triage ser...	89



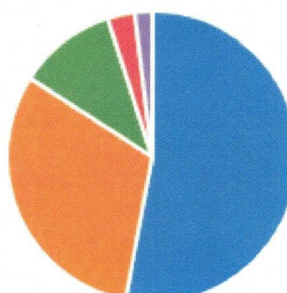
4. Were you satisfied with the appointment (or appointments) you were offered?

Yes and I accepted the appoin...	428
No, but I still took an appoint...	13
No and I didn't accept an app...	3
I didn't need an appointment	15



5. Overall, how would you describe your experience of making an appointment

Very good	243
Good	143
Neither good nor poor	50
Very poor	14
I didn't need an appointment	9



6. Overall, how would you describe your experience of this GP practice?

Very good	296
Good	127
Neither good nor poor	29
Poor	2
Very poor	5

