

**Ashville Medical Practice Patient Reference Group Meeting Minutes**  
**25<sup>th</sup> July 2019**

Location: Ashville Medical Practice Conference Room

Attendees: Melanie Jones – Practice Manager

Patient Reference Group Members – 7 Attendees

Mel reported that there had been many apologies for non attendance at this meeting.

**1. Actions Update:**

There were no actions necessary.

**2. New Members Introduction:**

A new member LA was welcomed to their first meeting.

**3. Practice News:**

- The practice remains busy, especially as a new computer system (Windows 10) is being put into operation.
- Dr Sarah Messenger will take up a post of part time GP Partner on September 1<sup>st</sup> 2019. She will work three days per week – Wednesday, Thursday and Friday.
- Dr Anderson – GP returner will be remaining at the practice until March 2020.
- Dr Cooke will reduce his working week in order to pursue further specialised training. At this point, a member of the group asked Mel to convey his thanks for the care and concern with which Dr Cooke had managed a specific complaint he had recently suffered.
- Dr Ainsworth is to reduce her working number of sessions by one per week to 7 sessions per week.
- Mel informed the group that despite these changes, the number of GP sessions available will increase.
- Dr Reeder – GP Registrar returned to the practice at the beginning of July for 6 months following her maternity leave.
- Dr Gibbins was married on July 20<sup>th</sup>.
- Congratulations were offered to Dr Scargill and Dr Rainford who had become Fellows of the Royal College of General Practitioners.
- Patient numbers had increased to 11984.
- The annual practice survey would start on September 1<sup>st</sup> and finish when 25 per 1000 patients have been completed.
- The dates for flu clinics would be made available once the supplies of the vaccine have been confirmed.

**4. NHS App:**

This is currently being promoted by the NHS; once registered and logged in, the patient can connect with the practice to request repeat prescriptions and book appointments. This does not change the current way in which the Ashville website can be used for these functions.

Patients are also able to use the NHS App to:

- Set organ donation preferences

- National Data Opt Out – patients can choose not to share their medical information for research or planning purposes
- There is also an A to Z of medical conditions for patient self-help.
- It is planned for video consultations to be available from April 2020 via the NHS App, which members felt may be useful in some situations and depending on the appropriateness.

### **5. Tele dermatology**

The practice is taking part in a tele dermatology pilot. A GP can request advice on non-suspicious lesions, by taking a picture with specialised technology, and receiving a report within 72 hours from a dermatology consultant.

The outcome being a quicker diagnosis for patients, without the need for a hospital referral.

Dr Leary is the lead GP for the Tele dermatology pilot at the practice.

### **6. Primary Care Networks:**

With effect from July 1<sup>st</sup>, 2019, every GP practice had to sign up to be part of a Primary Care Network. Barnsley opted for six locality areas and one PCN, rather than six separate PCNs, and this has been agreed nationally.

Ashville is part of the “Central Area” along with other practices which are Dr. Kakoty, Park Grove, Burleigh Court, and Dove Valley.

Dr Rainford is sharing the role of Clinical Director for the Central Area with Dr Dowling of Dove Valley.

The aim of PCNs is to provide consistency of service to all patients of all practices, such as extended appointment hours.

### **7. Patient Council:**

The agenda for the next meeting and the minutes of the previous one would be circulated by Mel after this meeting.

Mel outlined the Practice Delivery Agreement which appears to form part of the agenda for the next meeting of the Patient Council, explaining that investment had been made in general practice in Barnsley, and this helped to get additional GPs at Ashville.

There is a Cancer Safe and Cancer Screening programme from 1<sup>st</sup> April 2019 until 31<sup>st</sup> March 2020, because there is a poor uptake generally from those eligible for cervical, breast and bowel screening. Those who have not responded will be sent a letter from the practice, reminding them of the necessity and advantages.

The practice also participates in the National Cancer diagnosis Audit, and the lead on this is Dr Pringle.

Mel explained that the practice holds monthly multi-disciplinary meetings of cancer patients following the gold standards framework, and consideration is given to their end of life wishes.

### **8. Any Other Business:**

- In answer to a query from a member, Mel informed the group that prostate tests did not form part of routine health checks. There was no definitive age for the test and the GP would arrange this if necessary.
- General discussion took place regarding the prevalence of sepsis, and the necessity for rapid treatment stressed.

- A member asked if there was any evidence of a shingles outbreak; Mel stated that no alerts had been received up to the point of the meeting. Those eligible for shingles vaccinations should make an appointment in the normal way.
- A change in the ordering of prescriptions by pharmacies was outlined. This came into effect at Ashville on July 22<sup>nd</sup>, and is aimed at avoiding unnecessary issuing of drugs and stock piling; this happens when pharmacies request unnecessary medication. In future any medication required must be ordered through the practice, apart from "NOMAD" packs which the pharmacy will continue to order as now.
- A member asked about availability of CPR training in Barnsley, but no suggestions were forthcoming.

**Date and Time of Next Meeting:**

Thursday 24<sup>th</sup> October at 1.00pm in the Conference Room at Ashville Medical Practice.