

## Ashville Medical Practice Patient Reference Group Agenda

16th July 2015

Location: Ashville Medical Practice Conference Room

Attendees: Melanie Jones (Practice Manager)  
Ruth Nowodny (Administrator)  
Patient Reference Group Members

### Agenda Items

1. **Actions Update**
2. **Welcome new members**
3. **Practice News**
4. **Patient Survey**
5. **Chair and Vice Chair of Patient Group**
6. **Terms of Reference**
7. **Year of Care**
8. **Complaints, Compliments and Suggestions**
9. **Patient Council**
10. **AOB**